

**UMICORE HOLIDAY NOTICE FOR 2018**

Umicore's Markham Office, Manufacturing and Ready-Stock Division, Refining Services, and the US Sales Office in Rhode Island, will **be closed** on December 21, 2018 to January 1, 2019.

**We will re-open on Wednesday January 2, 2019.**

<u>Refining Services</u>	<u>Received BY 12:00 Noon</u>	<u>Settlement Date</u>
Gold Metallic 72 Hour	December 14 (by noon)	December 19
Gold Metallic 7 Business Days	December 10 (by noon)	December 19
Gold Stone Recovery 15 Bus. Days	November 28 (by noon)	December 19
Silver Metallic 10 Business Days	December 5 (by noon)	December 19
Gold Sweeps under 10 kgs	December 3 (by noon)	December 19
Gold Sweeps Over 10 kgs	November 21 (by noon)	December 19
PGM Bullion 20 Business Days	November 21 (by noon)	December 19
PGM Sweeps 30 Business Days	November 7 (by noon)	December 19

	<u>After 12:00 Noon</u>	<u>Settlement Date</u>
Gold Metallics 72 Hour	December 14	Normal 3 days + 9 business days
Gold Metallics 7 Business Days	December 10	Normal 7 days + 9 business days
Gold Stone Recovery 15 Bus. Days	November 28	Normal 15 days + 9 business days
Silver Metallics 10 Business Days	December 5	Normal 10 days + 9 business days
Gold Sweeps under 10 kgs	December 3	Normal 12 days + 9 business days
Gold Sweeps over 10 kgs	November 21	Normal 20 days + 9 business days
PGM Bullion 20 Business Days	November 21	Normal 20 days + 9 business days
PGM Bullion 30 Business Days	November 7	Normal 30 days + 9 business days

Regular 72-hour service resumes only on lots received January 2, 2019 and later.

All "Received BY" or cut-off dates for refining services refer to the date received at the Markham facility.

**Refining lots cannot be received at any location during our shutdown.**

**Manufactured Products**

In order for our Markham factory to **guarantee** shipment/delivery of your "custom made products" prior to shutdown (December 20<sup>th</sup>, 2018), we must receive orders by the following "cut-off" dates.

<b>Gold Rings – Singles and Small Quantities</b>	December 10
Bulk Orders	December 5
Two-tones (9-11 bus. days)	December 6
<b>Platinum Rings</b>	December 6
<b>Plate &amp; Wire</b>	December 5
<b>Special Order Grain</b>	December 5
<b>Ring Tube</b>	November 30

For orders or refining inquires, please contact us at 1-800-263-1669. This Schedule is intended to cause the minimum possible inconvenience. **Please call us with any special requirements you foresee regarding shutdown. We will make every effort to accommodate you.**

**All of us at Umicore thank you for your continued support and wish you and your loved ones a healthy and prosperous New Year.**

Sincerely, **Umicore Precious Metals**